



To Our Residents, Family Members and Visitors:

We know some of you may be concerned about the spread of COVID-19 (the new coronavirus) being reported in the media and how it may impact us here at Angels Senior Living. Ensuring residents are cared for in a safe and healthy environment is our greatest concern. At this time, we don't have any cases in our facility. The Centers for Disease Control and Prevention (CDC) and the Florida Surgeon General have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19. Below are some examples of how you can help protect the residents, as well as prevent the spread throughout the community.

At this time, we request that you do not visit the center if you have or have had within the last 48 hours any symptoms of respiratory illness, or if you have recently spent time with anyone exhibiting any of these symptoms. Those symptoms include: cough, fever, sore throat, runny nose, and/or shortness of breath. We understand that connecting with family members is incredibly important, and there are a variety of other ways you might consider connecting with them. These may include telephone, email, text, or through Skype or Facebook.

The Florida Surgeon General has requested that all long-term care providers (nursing homes) immediately implement health screening measures upon entry to the community for all visitors, family, vendors and staff. As we are not considered a long-term care provider (nursing home) we are going to follow the list (we have provided) of their recommendations as a proactive approach to help do our part in beating this virus! Upon arrival at the facility, please check in with our front desk to answer a brief questionnaire and provide you with handwashing and Coronavirus education. We would appreciate you limiting your arrival at the community to the time window of 9:30am to 5:30pm and please only enter thru the front entrance. If you wish to arrive during a time outside this window, please call the community Administrator to advise and we will schedule a screening upon your arrival. We also request that pet visits be suspended for the time being.

Our community is following the recommendations of the CDC on prevention steps, including following strict handwashing procedures and wearing gloves when interacting with residents who are sick. We also are staying up-to-date with the CDC recommendations as they are updated. In addition, Angels Senior Living is in close contact with the local and state health department, as well as the Agency for Health Care Administration and are following their guidance.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact us at any time.

Sincerely,

Robert S. Bennett
Chief Operating Officer
Angels Senior Living

Thank you for your cooperation as we all work together to keep our residents safe!