



March 13, 2020

RE: COVID-19 (Coronavirus)

Dear Residents, Family Members, and/or Guardians,

My team is constantly assessing our ever-changing environment around the recent COVID-19 outbreak. Currently, none of our residents have been diagnosed with COVID-19. However, we believe it's in the interest of our residents, staff, and families to do more to protect our family. Effective immediately, our communities are unavailable to visit except for staff members and health care professionals. This includes enhanced precautions regarding vendor access.

Our elderly residents are the population most vulnerable to this virus and it is our responsibility to do everything we can to minimize the risks of someone getting it and the risks associated with it. We will be monitoring this policy day by day to ensure we're doing everything we can to protect our residents.

We welcome phone calls, FaceTime, Skype, and other communication options between you and your loved one. In the meantime, we plan to keep your loved ones busy with plenty of fun and entertaining events, which you'll be able to see at each community's Facebook page.

If you have any questions, please reach out to your community Director for answers and support. Our corporate office is also a great resource at 813-886-2023. Thank you, and together we will beat this!

Robert S. Bennett

Chief Operating Officer

Angels Senior Living

Thank you for your cooperation as we all work together to keep our residents safe!